

## Quality Assurance Policy Statement

Southern Cranes and Access Limited (SCA) is committed to supplying an economical provision to its customers, of a quality service, that meets in full the contract requirements of either crane hire, contract lifting or plant equipment and supply, all of which are operated and maintained by qualified personnel who are trained to the highest safety and industry standards. A cost-effective quality system is the means adopted to ensure that quality standards are met, and objective evidence made available to substantiate that achievement.

Southern Cranes and Access Limited recognises the need for a Quality system to be maintained throughout the Company if it is to satisfy the requirements of its customers, maintain the quality of services and discharge the responsibilities of the Company with respect to CPA model or Contract lift Conditions, and is totally committed to setting and achieving quality standards that are capable of meeting, in all respects, the specified requirements and expectations of our customers.

Southern Cranes and Access Limited is committed to the continual improvement of its Quality Management Systems, objectives, procedures and Policies to further enhance SCA's own requirements and expectations and that of its Customers.

Southern Cranes and Access Limited has developed and maintains a Quality Management System that conforms to the requirements of ISO 9001:2015 to ensure that we provide and maintain a consistently high quality of service in all work that is undertaken. The system ensures that communication, process controls and documents are generated for all services undertaken.

All Southern Cranes and Access Limited employees are responsible for promoting the policies and objectives of the Company. All employees are required to familiarise themselves with the contents of the Quality Manual and Company Procedures Manual which define the Quality Management System that has been installed as the means of achieving Southern Cranes and Access Limited objectives.

The company has full commitment to the principles of Quality Assurance and recognises the necessity for the involvement and co-operation of all personnel on achieving quality in its services, preventing non-conformances and in striving for continual improvement.

The Quality Manual is the document that outlines the quality system operated by the Company. The Quality Manager has full authority and responsibility for the Quality System described in this manual and for initiating and co-ordinating any action required to correct non-conformance and to represent the company in the quality matters both inside and outside the company.

Amendments to the Quality Manual may be made only with the approval of the Quality Manager. The Company policy is to issue only "uncontrolled" copies externally with the exception of the External Assessors.



**Clive Sadler**  
Director



**Kelvin Prince**  
Director



**Robert Sadler**  
Director



**Mike Sadler**  
Director

Date: 21st June 2021